

Are delayed technology updates putting your company at a disadvantage? Do lengthy and complicated Operating System and application deployments devastate your budget? If so, how do you stay competitive?

Client Transformation Services (CTS) has the solution.

Manual support practices and the redundancy it fosters cause many organizations to heavily overspend on their desktop environments. As IT budgets historically fluctuate, it is imperative for management to find ways of streamlining any and all IT processes. And desktop maintenance is especially conducive to cost savings and efficiency gains. Siemens Business Services has assembled and integrated a suite of technology practices that help you drive cost and redundancy out of your overall desktop computing infrastructure. The practice within this technology suite that leverages best practices in automated deployment and distribution is called Client Computing Services.

Client Computing Services

Client Computing Services leverages two best practice solution approaches called Zero Touch Installation (ZTI) and Low Touch Migration (LTM). The ZTI and LTM approaches use a combination of Microsoft Technologies and CTS tools and best practices to enable customers to automate the deployment of the latest Microsoft Windows technologies. The result reduces time on task and the associated expensive technology integration and deployment labor costs.



Through the ZTI and LTM approaches, companies have the opportunity to evaluate and build a long term strategic plan toward optimizing efficiencies, improving service levels, and reducing associated IT deployment costs.

ZTI and LTM benefits include:

- Centrally automated Operating System deployments
- Centrally automated user data migration
- Centrally automated application installation
- Operating system refreshes that preserve existing user settings and data
- Completely remote installation and configuration of multiple end user devices
- Comprehensive management framework that automates and supports IT delivery tasks
- Reduction of operational defects
- Increased IT and end user productivity
- Reduction of total cost of ownership
- More stable IT budget

Summary:

IDEAL CUSTOMER PROFILE:

- LEGACY OPERATING SYSTEMS
- 2000+ SEAT COUNT
- BEHIND TECHNOLOGY CURVE
- INSUFFICIENT OR INEXPERIENCED PROJECT MANAGEMENT RESOURCES
- INSUFFICIENT DEPLOYMENT AND SUPPORT RESOURCES
- DISPERSED COMPANY LOCATIONS
- OS SECURITY CONCERNS

SIEMENS BUSINESS SERVICES CTS SOLUTION:

- AN END TO END SOLUTION
- INTEGRATED PROJECT MANAGEMENT AND IMPLEMENTATION RESOURCES
- INTEGRATED DESKTOP MGMT TOOLSET FOR ANALYSIS AND IMPLEMENTATION
- INCLUDES THE DESIGN AND IMPLEMENTATION OF A NEW IT SUPPORT OPERATIONAL FRAMEWORK
- INCLUDES END USER DEVICE DEPLOYMENTS